

MEMOTEXT® | Safety for Employers During Covid-19

In response to the spread of COVID-19 across North America's health systems, MEMOTEXT has developed a clinical-grade COVID-19 digital engagement response tool for outreach, assessment and follow-up.

COVID-19 *RapidResponse* is a rapidly customizable SMS/IVR (robocall) and web-based tool that can adapt to risk, volume and specific protocol needs. Use the tool to engage with your employees to connect, assess health needs, and provide recommendations for resources to support their physical and mental health. The customizable dashboard tracks progress and helps surface insights for providers, clinicians and employers.

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1 Reach

Proactively contact employees to promote two-way communication regarding how to manage physical and mental health challenges during this time.



2 Screen

Collect information regarding physical and mental health, including COVID-19 screening. Evidence-based screening for mental health and covid-19 specific screening.



3 Direct

Identify individual risk levels and present recommend actions. This can also direct the employee to schedule an appointment for covid-19 or antibody testing.



4 Follow-up

Automatically trigger follow-up communication and care based on set protocols that are customizable based on organization needs. This will also follow-up to share results after testing.



Why is this important?

- 1) Reduce HR Burden and improve communications efficiency.
- 2) Promotes secure employer-employee communication.
- 3) Allows employees to understand the resources they can access.
- 4) Promotes safety and peace of mind upon returning to the workplace.
- 5) Provide employers with data to quickly adapt business and health policies in uncertain times

Use Case #1 Return to Work Support

Engage employees proactively to ensure physical and mental health needs are met

Ensure that every employee returning to the workplace is healthy, well supported and meets the companies specific Occupational Health & Safety Guideline

Use Case #2 Remote Worker Support

Proactively engage with employees working remotely

Ensure physical and mental health needs are being taken care of, benefits information and occupational safety information provided.